



Computer Prompting & Captioning Co.

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## Extended Software Support & Software Updates

### Extended Support and Updates Entitles You To

- 5 hours of software **support** per year for the number of years purchased.
- Unlimited software **updates** for the number of support years purchased.
- 1 ticket to a WebEx **training** seminar during the period of the support.

### Save Money

When you buy Extended Software Support and Software Updates at the time of purchase of CPC software, you **save 25%**.

### Cost

The price of Extended Support & Updates is calculated as a percentage of the price you pay for the software (be it a single or multiple software purchase, or an upgrade).

### Cost to purchase extended support **at** time of software purchase:

- 1 year - 7% of software cost.
- 2 years - 12% of software cost.
- 3 years - 17% of software cost.

**Example:** Cost for 3 (three) years of extended support for \$5,000 software is  
 $.17 \times \$5,000 = \$850.00$

### Cost to purchase extended support **after** time of software purchase:

- 1 year - 9% of software cost.
- 2 years - 16% of software cost.
- 3 years - 23% of software cost.

**Example:** Cost for 3 (three) years of extended support for \$5,000 software is  
 $.23 \times \$5,000 = \$1,150.00$

**Additional Discounts** are available for Extended Support for multiple licenses of same software, and software purchases over \$20,000. Please call for prices.

A description of software support and updates is found at:

[http://www.cpcweb.com/support/index.htm#Software\\_Support\\_&\\_Software\\_Updates](http://www.cpcweb.com/support/index.htm#Software_Support_&_Software_Updates)

Detailed Terms and Conditions are contained in the Extended Software Support Agreement, which is found at <http://www.cpcweb.com/support/supportagreement.pdf>