



HASP CPC Protection Box or Key (CPB or CPK)

After you install the software, you need to reboot the computer for the CaptionMaker to detect the HASP CPC Protection Box (CPB). The CPC software is protected by the CPB and will not run if the software does not detect the CPB. The CPB needs to be attached to a parallel printer or USB port. Note that the CPC software installs the driver for the CPB at the time of installing the CaptionMaker software.

If the CPC software does not see the Protection Box even after rebooting the computer, you will see the following message and the CPC software will not run.



(The screen shows the message for CPC CaptionMaker software)

The software may not recognize the CPB for a number of reasons. One solution is that you may have to uninstall and then install the HASP driver from outside the CaptionMaker software.

Download the HASP utility software from: <http://www.cpcweb.com/download/haspinstall.exe>
After extracting the Haspinstall files to your desktop, navigate to the HASP Install folder and click on *SETUP.bat* to uninstall and install the right Hasp driver.

Note: As of 08/06, HASP drivers from Microsoft Windows update is not a right driver. Automatic Windows update may install a wrong HASP driver which will make the HASP key not recognized by CaptionMaker.